

CASE STUDY

RBS

RBS had a requirement to put in place a tiered education framework for the AML functions across the multiple divisions within the RBS Group. The framework had to take into consideration that some individuals had already completed ICA qualifications.

Objectives

1. Create an education framework that demonstrated career progression.
2. For the framework to be accredited with robust quality assurance processes built in.

Solution

1. Roll out the following ICA qualifications:
 - ICA Advanced Certificate in Anti Money Laundering (Intermediate level)
 - ICA Diploma in Anti Money Laundering (Advanced level)
 - ICA Postgraduate Diploma in Anti Money Laundering

We supplemented the content from ICA qualifications to include additional areas relevant to the various functions members of staff were fulfilling for RBS. We re-organised the content so that it helped reflect RBS internal training and used RBS case studies to reinforce key learning points.

In order to encourage RBS members of staff to participate in the programme we undertook a series of presentations in London, Edinburgh, Belfast and Warsaw so that participants understood the programmes, what they would learn, how they would work in practice and how they fitted into other RBS initiatives. This approach helped kick-start the programme launch in a very positive way and allayed any concerns that individuals had about studying and undertaking assessments.

We worked with subject matter experts within RBS to ensure the content was fit for purpose and reinforced other RBS training. We ran classroom based sessions in the major centres and for RBS members of staff not in those centres, we recorded events and webinars so that they were able to complete the programme on a distance learning basis.

Results Achieved

1. RBS have put over 200 members of staff through the programmes so far
2. Members of staff are still participating in the public ICA programmes as part of the on-going commitment to training.

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